

Service & Fare Changes



Fact Sheet

Why so many changes now?

The cost of fuel, labor, insurance, purchasing buses and even basic materials have doubled over the last few years and costs continue to climb. Federal, state, and local revenue has remained flat or declined.

➤ Service Changes

The service adjustments will go into effect this fall and are focused on three main areas:

- **Improved McMinnville Local Service** – Local routes will provide more direct trips improving travel times for customers while increasing operating efficiency and expanding access to schools and neighborhoods.
- **New GoLocal Flex Route in Newberg** – A new fareless flex route operating up to four days per week will serve older adults, people with disabilities, and the general public. Riders may use the scheduled route or request pre-arranged deviations within four designated flex zones, providing greater mobility while replacing general public dial-a-ride service in Newberg.
- **GoWell Demand Response Service** – Newberg's existing demand response service has been renamed GoWell and will continue providing dial-a-ride transportation for adults age 60 and older and people with disabilities. This service remains available only to eligible riders and is not open to the general public.

➤ Reintroduction of Fares

YCT is bringing back fares and implementing a mobile payment app called Token Transit to make paying even easier. Riders can pay fares directly from their smartphones. Cash will still be accepted for single rides while passes and reduced-fare products will only be available through the Token Transit app or participating community groups.

Services	One-Way	Day Pass	Monthly	Annual (Capped)
Local	\$2	\$5 (Local routes only)	\$25	\$250
Intercity	\$5	\$10 (Pass covers day use of commuter and local routes)	\$75	\$750
Access Link (Paratransit)	\$4	--	\$50	\$500
GoWell	--	\$5	\$50	\$500
GoLocal Flex Route	Fareless			

FAQ's

➤ **When do the changes occur?**

All changes will be presented to the Board of Commissioners this fall. If approved, YCT anticipates changes will occur during the month of September 2026.

➤ **Am I still eligible for ADA services?**

Riders must meet federal ADA guidelines and be approved for this service. Once approved, all rides on the designated routes are guaranteed. If you've been approved, you don't need to do anything - if you think you qualify fill out the available form at: [Access Link paratransit form](#)

Please note: In September ADA Paratransit is being renamed Access Link but will remain the same service that our community members rely on.

➤ **How can I find the best route for my trip?**

Most routes are changing so we encourage you to continue to use our trip planning tool to plan your trip. Planned service adjustments can be viewed at [ycbus.org/moving-forward-together](#), and the trip planner with our new routes and schedules are expected to be live by the end of September. YCT will announce the start date upon approval of the new fare policy by the Board of Commissioners.

➤ **Can I still pay with cash?**

If you don't have a smartphone – or don't want to use one – you can still pay with cash, but we are encouraging all riders to use Token Transit to manage their fares and passes. Through the Token Transit app riders will be able to select and purchase the type of fare or pass needed. When boarding the bus, your driver will validate the fare or pass using the app.

➤ **When is information available?**

Information on service changes and fares is available now at [ycbus.org/moving-forward-together](#). New schedules with times and stops will be published upon approval by the Board of Commissioners.

➤ **Am I still eligible for Dial-a-Ride services?**

Newberg's existing demand response service has been renamed **GoWell** and will continue providing dial-a-ride transportation for adults aged 60 and older and people with disabilities. This service remains available only to eligible riders and is not open to the general public.

➤ **Why are you reintroducing fares?**

The reinstated fare is necessary to keep YCT operating at current capacity; less state and federal revenue has made it necessary to rely on local funding even more.

➤ **How much will it cost? What if I can't afford it?**

YCT is offering a variety of fare options including single ride fares as well as discounted daily, weekly, monthly, and even annual passes to ensure that our frequent riders can continue to utilize our services with minimal issues. We are also working with senior housing and social service agencies to ensure all individuals have access.



You have questions, we have answers.

To get answers to all of the why, how, where, what and when of these changes, go to [ycbus.org/moving-forward-together](#) or call us at: 503-474-4900.

